



**FOR MORE INFORMATION:**

Mike Gardner  
Niche Technology  
Phone: +44 1656 661774  
E-mail: Mike.Gardner@NicheRMS.com

**PRESS RELEASE**

2 June 2015

**Gwent Police Experiences Operational and Financial Benefits After Choosing Niche Technology for a Joint Records Management System Solution With South Wales Police**

**CWMBRÂN, UK:** Recognizing the benefits of having a single, common system for tracking and recording crime and non-crime incidents, Gwent Police chose Niche Technology to give them a single, integrated database with South Wales Police, covering:

- Crime
- Investigations
- Intelligence
- Tasking
- Custody Management
- Case Preparation
- Missing Persons and Vulnerabilities
- Public Protection

Hosted by South Wales Police, the commercial off-the-shelf (COTS) Niche RMS system enables officers and staff from both forces to access, as well as input, all information in the joint system. For example, an investigator can search a name, address or mobile phone number across all of Gwent and South Wales and see the results as a single list of search hits that can be easily viewed, sorted and filtered, allowing the investigator to quickly review and identify the necessary information.

In addition, an investigator can take a detainee to any location within the joint force area and begin processing the detainee's information in line with the joint operating policies. This provides greater utilisation of cell capacity across boundaries and means the detainee will have a reduced waiting time before receiving custody services.

This joint venture is part of the forces' Business Modernisation Programme to update their old technology, and allows both forces to harmonise their business practices in order to improve operational efficiencies and to bring together data that had been previously scattered between multiple systems.

"We are excited about this collaboration with both Niche Technology and South Wales Police," said Kath Ikin, Gwent Police's Head of Criminal Justice Department, Data Management and Information Security. "We've been very pleased with the business savings and business benefits we've experienced, and the sharing of information allows us to achieve the best delivery of services to the public in Gwent."

The Gwent Police force is dedicated to protecting and reassuring citizens over an area of 600 square miles bounded by Abergavenny in the North, Newport in the South, Chepstow in the East and Caerphilly in the West. The Gwent policing area is mixed, rural and urban, and the road network carries large volumes of traffic through the M4 link to the East, which now incorporates the Second Severn Crossing.

**ABOUT NICHE TECHNOLOGY AND NICHE RMS**

Established in 1992, Niche Technology serves 108,000 sworn officers worldwide through the Niche Records Management System (Niche RMS). The company's sole focus is the development, implementation, support and enhancement of law enforcement software. Niche Technology supports the specific requirements of policing to help ensure our system meets critical policing needs, especially in large police agencies. Niche RMS is used in more than 100 agencies, including 10 of the 30 largest police agencies in the English-speaking world. To learn more about Niche Technology, please contact us at [info@nicherms.com](mailto:info@nicherms.com).

###