



For Immediate Release
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Montreal Police's Niche RMS Property Roll-Out A Complete Success

NICHE DIGITALIZED ARCHIVING SYSTEM MAXIMIZES RESOURCE EFFICIENCY

MONTREAL, QC - The Service de Police de la Ville de Montréal (SPVM), Canada's second largest police force, has successfully implemented the first phase of a comprehensive overhaul of its information systems two months ahead of schedule. It is the first step in the replacement of its information systems with Niche RMS, the world's foremost integrated police information management system.

The RMS Property module now supports 225 users at 16 different storage locations where the SPVM stores properties that have been seized, as well as five drug units. When fully deployed, the Niche RMS will be used by 5,000 users at the SPVM.

The Niche RMS Property module replaces two legacy systems that served five properties storage locations and one vault used to house other goods in custody of the SPVM. The RMS rollout has enabled SPVM officers to standardize its processes for all storage locations, ensuring the integrity of the chain of custody is maintained, and that detailed records are efficiently archived and easily accessed.

The new digitalized system has produced positive feedback – with many officers expressing surprise that the deployment and transition to the new system did not add to their workload, but made locating, and accessing and sharing information on stored items much more efficient and less time-consuming.

In addition to the basic training received by all users, specially selected "Super Users" received an additional refresher course 48 hours before deployment of the system.

"The Super Users were the key to our successful rollout of the Property Module," says Commandant Josée Blais, Business Sector, SPVM RMS Project Team. "Having well-trained staff on site to support their colleagues during the rollout proved to be very efficient."

Niche technology is working in collaboration with the SPVM's multi-disciplinary project team to ensure the design of the Niche RMS application will respond to everyone's requirements in the Service. The SPVM's property rollout has been so successful that the force is eager to proceed with the next, larger-scale initiative: the implementation of Incidents and Warrants - planning for which is well underway.

The SPVM is the first police service to implement Niche RMS in the French language, and have created extensive French documentation and training that will be highly valuable to future French-speaking users of Niche RMS.

ABOUT NICHE TECHNOLOGY AND NICHE RMS

Niche Technology is a privately owned company incorporated in Canada and the UK, specializing in law enforcement software. Niche Records Management System (Niche RMS) is used by more than 75,000 sworn officers worldwide, and current implementation projects will see that number rise to over 100,000. The system is being used to create efficiencies and improve performance across a range of operational policing functions. Niche RMS is currently used by over 50% of Canadian police officers; 27% of UK police officers in 12 forces; 20% of Australia's police officers; and is now in production use in the US. Eight of the 25 largest police services in the English-speaking world have selected Niche RMS as their core operational police system. For more information, go to www.nicherms.com.

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