

For Immediate Release November 22, 2006

## Peel Police Service Unanimously Selects Niche RMS for Superior Functionality.

CITING ITS UNMATCHED CAPABILITY TO LINK DATA AND HELP PREVENT OR SOLVE CRIME, ONE OF CANADA'S LARGEST POLICE SERVICES HAS CHOSEN NICHE RECORDS MANAGEMENT SYSTEM (RMS) AS ITS INCIDENT AND OPERATIONS DATA MANAGEMENT SOFTWARE.

**PEEL, ONTARIO** – The second largest municipal service in the province of Ontario, Peel Regional Police's jurisdiction includes Canada's largest international airport, Toronto's Lester B. Pearson, which is accessed by up to 27 million people a year. In the wake of Heathrow Airport, UK's August bomb scare, Peel's vision for "a safer community" has never felt more important.

Peel were seeking a new RMS that would allow them to do the best job possible on the street, resulting in effective crime prevention and thorough investigations with improved efficiency where charges result in criminal proceedings.

Led by Chief Administrative Officer – Policing, Mr. Larry Button, Peel assembled a 20-person Vendor Selection Team from a cross-section of the service. A worldwide search led to only two serious contenders, one of which was Niche RMS.

Both systems were tested concurrently for functionality serving core areas such as Uniform Patrol, Records Services and investigative divisions such as Homicide, as well as future development capabilities. The process led to a unanimous recommendation from the selection team to acquire Niche as Peel Police's RMS. According to Acting Staff Sergeant and project manager Roman Calvano, "There is not another RMS in all the demos we saw, or in the police service site visits we went to, that were able to demonstrate the same capability as the Niche system".

Peel Police will spend the next few months planning their Niche RMS implementation, which will include training for all officers and support staff. They aim to minimize changes to their business practices while preparing for the expanded investigative benefits Niche offers.

According to Calvano, "The ability for frontline officers to drill down on specifics to find what they need from a single search makes Niche RMS an unprecedented investigative tool. It is especially appealing because officers can access information that is close to the quality they'd get from a crime analyst –but it's available in real time and they can get it on their own.

### ABOUT NICHE TECHNOLOGY AND NICHE RMS

Niche Technology is a privately owned company incorporated in Canada and the UK, specializing in law enforcement software. Niche Records Management System (Niche RMS) is used by more than 75,000 sworn officers worldwide, and current implementation projects will see that number rise to over 100,000. The system is being used to create efficiencies and improve performance across a range of operational policing functions. Niche RMS is currently used by over 50% of Canadian police officers; 27% of UK police officers in 12 forces; 20% of Australia's police officers; and is now in production use in the US. Eight of the 25 largest police services in the English-speaking world have selected Niche RMS as their core operational police system. For more information, go to www.nicherms.com.



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For Immediate Release July 5, 2006

## South Wales Police's New All-in-One Technology Replaces Outdated Systems

**CARDIFF, SOUTH WALES** – South Wales Police (SWP) have completed the installation of a new police information system that Supt. Richard Lewis, the officer in charge of the project, believes will lead to a reduction in crime and a feeling of increased security for the area's 1.3 million people.

Final implementation of the system, called Niche Records Management System (RMS), was completed on June 13th, replacing the separate systems the force has traditionally used with one system that unites their three regional offices. With one password, SWP's 3,500 sworn officers will now be able to access one central location containing all the force's details on case and custody.

SWP will add new Niche RMS features later this year, putting their crime and intelligence systems on the system so that officers can access information such as license plates, missing persons, vehicle recovery and even suspicious behaviour that may not have warranted an arrest.

As officers become familiar with the system, improved access to the force's collective intelligence will allow them to use information more efficiently, reducing the length of investigations and allowing them to solve crimes faster.

Ultimately, Supt. Lewis believes, the adoption of Niche RMS will lead to a reduction of crime and administrative cost savings for the police.

"Frankly, officers will spend less time engaging bureaucracy and more time on patrol," he says. "It will make us more effective, and I suggest the outcome will be a reduction in crime."

The Niche information management system also gives the force the capacity to provide timely updates to crime victims, giving them clear, unambiguous information. "People will feel safer," Lewis says.

Other Niche RMS benefits include decreased training time as officers only have to learn one system instead of many, and an increase in environmental friendliness, as they no longer need to print out as much paper due to all files being stored electronically.

Officer safety is also improved, as the dispatch team now knows immediately if an individual is a previous weapons offender, for instance.

All previously recorded information is being transferred onto the system, with 186,000 individual records being added.

Niche Technology, Inc., based in Winnipeg, Canada, is the world's leader in police information management. Niche software is used by 80 police agencies around the world. By July, 10 police agencies in the United Kingdom will have installed Niche RMS. North Wales, Merseyside, Cheshire, Hampshire, Cleveland, North Yorkshire, West Yorkshire and Northern Ireland are already using the Niche system, and Wiltshire have just completed their Niche RMS launch.

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For Immediate Release May 2, 2006

## West Yorkshire Police's New Technology Will Allow Them to Identify Criminals More Easily and Make Arrests More Quickly

**WAKEFIELD, WEST YORKSHIRE** – West Yorkshire Police (WYP) has moved to the forefront of the fight against crime with a revolutionary software program from Niche Technology Inc., which puts the full power of the storehouse of police data at the fingertips of officers.

WYP Superintendent Ray Dance says "Niche RMS will give West Yorkshire officers instant access to all the information the force has on file, from thousands of mugshots and offender entries to detailed information on incidents and digital geographic mapping."

The WYP force, Britain's fourth largest with 5,700 officers, began implementing the system on April 3, and plans a phased geographical rollout across its jurisdiction. WYP joins over 80,000 Niche system users in police forces throughout the UK, Canada, Australia and the US.

According to Superintendent Dance, the Niche Records Management System (RMS) has already enabled the force to identify critical information from the many records held on file.

Niche RMS provides a single system covering what were previously separate processes. It supports the business processes of Custody, Crime, Intelligence, Case Preparation and Property and is extending into the areas of Vehicle Recovery and Missing Persons. The advantage of Niche over the previous systems is that all of the information relating to a person, vehicle or address is linked. The information is visible to all of the officers using the system, with firm and consistent controls over access levels and security.

Niche RMS provides an out-of-the-box solution that deals with the entire spectrum of WYP's police work. With thousands of crucial facts instantly available on their desktops, investigating officers can identify criminals more easily and make arrests more quickly.

The Mounties, Canada's national police force, adopted Niche RMS to give them countrywide efficiency. If someone commits a crime in one part of that vast country, then goes on the run, police everywhere know about it.

Police in North Wales, Merseyside, Cheshire, Hampshire, Cleveland, North Yorkshire and Northern Ireland are already using the Niche system. As word spreads, more forces are signing up. South Wales police implemented Niche RMS in late April, and Wiltshire police are scheduled to join up in July.

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