NicheRMS365™

Cloud Engineered, Mobile First, Second to None

Our Credentials

There's a good reason that NicheRMS365™ is the law-enforcement platform of choice for the **San Diego County Sheriff's Department (County-wide RMS)**.

Designed from the Cloud down, our industry-leading RMS is comprehensive, easy-to-use, fully mobilized, and configurable. And it covers all the functionality you'll need to manage your operational information.

NicheRMS365 is also the last RMS you'll ever need because it's evergreen and ever-ready for the critical demands of modern policing. Like existing Niche customers, you'll receive a steady stream of innovations – included at no extra cost as part of the Niche support promise.

Multi-Agency Designed

The global leader in multi-agency RMS projects, NicheRMS365 delivers one-of-a-kind regional RMS functions, helping multiple partner agencies operate as one while maintaining individual agency autonomy.

Agency-specific configuration is key. Keep your own agency identity, business procedures, reports, workflows and other established processes while still sharing critical cross-jurisdiction information.

Mobile First

Frontline officers asked to have their RMS work like the phone apps they're used to.

For Niche, this meant mobilizing our industry-leading RMS to work efficiently on mobile phones. And we delivered!

The NicheRMS365 app includes everything needed to manage the full incident lifecycle from your phone — like voice-to-text, GPS, and multi-media capture.

Simply train once and use anywhere – on any device.

The NicheRMS365 UI and User Experience are the same between laptops, desktops, tablets and phones.







The average number of sworn officers supported in a NicheRMS365 installation



Average time between urgent support calls per NicheRMS365 customer



Number of installations where NicheRMS365 is shared by multiple agencies





CIBRS
Configuration
and Submission



Automated Court File Preparation and Submission



SWITRS Integration



CAD Integration is available for your existing CAD or CAD of choice



Use of Force Reporting



Offline Report Entry



Arrest Processing and Custody Management



CA Motor Vehicle Collision, eCitation, and DWI reporting

California-Specific Benefits

Your installation begins with state configuration work already built into NicheRMS365. In short, most of the development and configuration work required for your project is already done before your implementation kicks off and that means less time and no risk to you.

About Niche

At Niche, we focus on the information demands of frontline officers when seconds count. The responsive NicheRMS365 UI provides a consistent, intuitive user experience on phone, tablet, laptop and desktop devices, so agencies can simply train once and use anywhere – on any device.

Our customers have rewarded that commitment by making us the leading RMS provider worldwide, with more large police agencies using NicheRMS365 than our top six competitors combined. It's the most highly configurable, capable and respected RMS platform in the world.

Discover what NicheRMS365 can do for your agency:

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